

# Community Building



*In 2013, CTPH hosted Connecticut's first patient engagement conference "Better Health: Everyone's Responsibility" and was attended by over 500 healthcare consumers and clinicians. This inaugural educational forum provided insights and resources from local, national and international experts to encourage the audience to take a much more active role in their health and in their healthcare.*

As a 501(c)(3) organization and because of the company's mission to advance the quality, safety and cost-effectiveness of healthcare, Qualidigm is often looked on as the neutral convener of multiple cross-state or pan-regional activities. This role requires Qualidigm to pull together disparate stakeholders, often times including competitors, to find ways to work collaboratively in support of the common good.

As part of this effort, Qualidigm has developed deep skills in organizational development, assessments, and governance creation. Recent examples of this include the development and cultivation of the long-term care Connecticut Culture Change Coalition (CTCCC) and the Connecticut Partners for Health (CTPH).

Founded by Qualidigm in 2006, the (CTCCC) is a voluntary, grassroots collaborative of nursing home providers and stakeholders that support efforts to change the culture in nursing homes to places where people want to live and work. By sharing success stories and lessons learned, the CTCCC drives positive change in long-term care from institutional models of care to person-centered environments.

CTPH, founded and led by Qualidigm, is a working group of over 40 Connecticut healthcare stakeholders who work together to identify healthcare related issues that present challenges to consumers and the provider community in Connecticut. The group's mission is to engage consumers to become active, informed partners in managing their health and healthcare.

## Who We Are

Qualidigm is a mission-driven healthcare consulting company that provides innovative and scientifically-based solutions to transform care and improve care delivery and patient outcomes. With nearly 200 peer-reviewed articles published, Qualidigm is recognized among the healthcare provider network as a facilitator and leader in performing peer-reviewed research, providing evidence-based education, and implementing learning sessions that foster collaboration and accelerate change.

Our professional staff has expertise in clinical medicine, quality improvement, patient safety, public health, patient-centered medical home (PCMH), care coordination, utilization review, data evaluation and analysis and patient/provider education. The staff includes Registered Nurses, Physicians, Social Workers, and many other staff with advanced degrees, e.g., PhDs, MAs, and MBAs.

Qualidigm is part of a team that is serving as the Medicare Quality Innovation-Network Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services for New England. Previously, Qualidigm served as the Medicare QIO for the State of Connecticut charged with protecting the rights of Medicare beneficiaries and improving the safety and quality of care they receive.

We serve a diverse group of healthcare stakeholders in government, industry, and clinical practice including academic institutions, national and international healthcare consulting firms, local and national foundations, healthcare providers in all settings, payers and purchasers.

## Learn More About Qualidigm's Community Building

Our community building capabilities help to align and coordinate efforts among healthcare providers and stakeholders to encourage positive change in healthcare and ultimately improve patient care.

For more information, please contact:

**Anne Elwell, RN, MPH**

Principal & Vice President

[aelwell@qualidigm.org](mailto:aelwell@qualidigm.org)

860.632.6322

## Our Mission

***Improving the quality, safety and cost-effectiveness of healthcare through transformational change.***